

# The power of ROBOTIC PROCESS AUTOMATION

Accelerate your **health care organization's** road to excellence with RPA

Robotic process automation is taking the health care industry by storm as organizations embrace the performance improvement benefits provided by enhanced accuracy and efficiency. Although the industry once lagged behind others in the adoption of RPA, organizations across the country are now utilizing it to improve the patient experience, optimize care delivery and advance operational efficiencies.

## ROBOTIC PROCESS AUTOMATION

brings enhanced  
accuracy and efficiency  
to health care

### Finance

- Credit balance refund processing
- Payroll data collation, validation and processing
- General ledger reconciliation
- Month-end closing automation
- Reporting: dashboards, data collection, data preparation and standardization, data calculations and processing, and delivery

### Supply chain

- Procure-to-pay match exception resolution
- Contract renewal processing
- Recall management
- Preference card updates and integrations
- Reporting, analysis and data distribution business intelligence

### Revenue cycle

- Eligibility verification and benefits determination
- Appointment requests and reminders
- Pre-arrival and check-in processing
- Claims status
- Medical records request and response
- Cash posting
- Denial prevention and management

### Pharmacy

- Prescription refills and authorization processing
- Revenue integrity and charge reconciliation
- 340B compliance and reporting
- Data consolidation and analysis between disparate systems
- Enterprise-wide dashboards tailored for pharmacy

**THE POWER OF BEING UNDERSTOOD**  
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