A CLIENT'S JOURNEY: TRANSFORMING TAX THROUGH TECHNOLOGY WITHIN THE MIDDLE MARKET

Dec. 15, 2022



With you today



Anthony Boucher

National Tax Provision Systems
Implementation Leader, Senior
Manager, RSM US

anthony.boucher@rsmus.com



Jennifer LeeGlobal Director of Tax, Charles River Associates

jmlee@crai.com



Sharon Rosiak
Business Development Director,
Thomson Reuters
sharon.rosiak@thomsonreuters.com



Today's agenda

Collaborative discussion about Charles River Associate's journey from a tax material weakness to a best-in-class tax provision process. We will cover the following topics and welcome discussion from our audience:

The Art of Possible – ONESOURCE Tax Provision

- Issue identification
- System assessment and selection
- Process design and implementation
- Post-deployment remediation and continued improvement



Learning objectives

By the end of this course, participants will be able to:

- Explain the benefits of tax software as a key component of the tax provision preparation and review process.
- Describe the approach to assessing, designing, implementing and realizing value on software investment.



Process assessment and future visioning

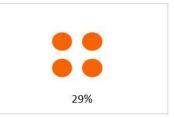
TAX DEPARTMENT MATURITY

INDEPENDENT

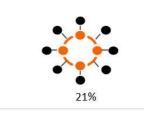
CONNECTED

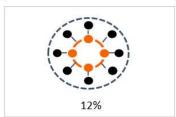
INTEGRATED

AUTOMATED









CHAOTIC

Using email, spreadsheets, system reports, and manual processes to collect, review, and prepare compliance and respond to audits; individual tax departments work independently.

REACTIVE

Utilizing tax department databases, some 3rd party software with some automated feeds, but not integrated with enterprise data of departments across the company.

PROACTIVE

Integrated with enterprise data and leveraging tax automation software for file ready compliance, storage of documents and data; formalized coordination and processes with other departments.

PREDICTIVE

Analytics driven decision making, reporting available as needed and tax workflows are completely automated across the enterprise. Proactively managing risk and regularly advising key decision makers with analysis.

Figure 9 - Thomson Reuters' Technology Sophistication Model

Source: Thomson Reuters 2022 State of the Corporate Tax Department

Transitioning to a Digital Tax Department

Thomson Reuters Institute

© 2022 Thomson Reuters. All rights reserved



"Houston, we have a problem!"

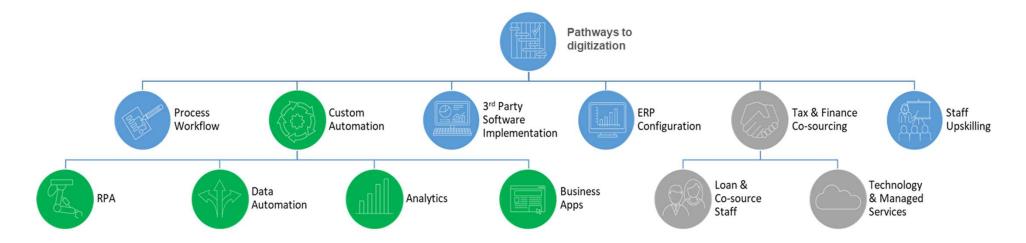
- Unique challenges faced by middle market companies
- Building a business case aligned with budget
- Key drivers in making a change





The right stuff – Assessment and selection

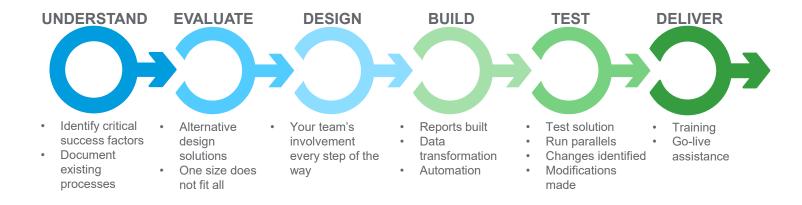
- Development of key requirements and criteria that fit your needs
- No single solutions will solve tax process and operational challenges
- Defining measures of success





Design & implementation

- Benefits of teaming with an implementation partner
- A suite of tools and processes that maximize the value of ONESOURCE Tax Provision
- Balancing a project plan with limited resources
- Taking ownership of the process





CorporateSight in action

CorporateSight: Powered by

Technology

CorporateSight takes data from multiple systems and synthesizes it for reporting and analysis including:

- General ledger system
- · State sales systems
- · Data from foreign controllers
- Fixed asset systems

Process

CorporateSight uses the data throughout multiple tax processes eliminating manual processes and ensuring that data used is consistently applied across processes.

People

Tax professionals dedicate their time to analyzing trends and looking for tax opportunities while completing tax reporting responsibilities.





RSM US LLP

+1 800 274 3978 rsmus.com

This document contains general information, may be based on authorities that are subject to change, and is not a substitute for professional advice or services. This document does not constitute audit, tax, consulting, business, financial, investment, legal or other professional advice, and you should consult a qualified professional advisor before taking any action based on the information herein. RSM US LLP, its affiliates and related entities are not responsible for any loss resulting from or relating to reliance on this document by any person. Internal Revenue Service rules require us to inform you that this communication may be deemed a solicitation to provide tax services. This communication is being sent to individuals who have subscribed to receive it or who we believe would have an interest in the topics discussed.

RSM US LLP is a limited liability partnership and the U.S. member firm of RSM International, a global network of independent audit, tax and consulting firms. The member firms of RSM International collaborate to provide services to global clients, but are separate and distinct legal entities that cannot obligate each other. Each member firm is responsible only for its own acts and omissions, and not those of any other party. Visit rsmus.com/aboutus for more information regarding RSM US LLP and RSM International.

RSM, the RSM logo and the power of being understood are registered trademarks of RSM International Association.

© 2022 RSM US LLP. All Rights Reserved.

