HEALTH CARE SERVICES

Meaningful use: Managing risk and creating strategic opportunities

Recent regulatory changes in the health care industry require hospitals and physicians to interpret, apply, and report on increasingly complex regulations. The changing nature of the regulatory landscape is particularly prominent when considering meaningful use guidelines under the American Recovery and Reinvestment Act of 2009 (ARRA). Requirements continue to evolve and the proper interpretation of the rules often becomes clear only after the governing bodies assess compliance and provide commentary.

In addition to maintaining compliance and avoiding payment adjustments, preparing for meaningful use requirements can be a financial and operational opportunity. Opportunities include: incentive payments, promoting revenue cycle improvement, process efficiencies, reducing days in accounts receivable, decreasing unbilled services, enhanced data for clinical processes, outcomes analysis to support decision making, and better business intelligence.

Understand where you are and where you’re going

We utilize a meaningful use methodology and a diverse team of experienced health care professionals to assess your individual organization’s planned approach to identify risks to your business and determine potential financial impacts.

Our meaningful use services are designed to guide health care entities and professionals through the complex process of creating and executing a comprehensive meaningful use compliance plan, while promoting strategic alignment with your organization’s individual needs.

At every turn, we strive to minimize disruption to clinical operations as we work with the key departments and stakeholders within your organization to ensure consistency and maximize efficiency.

Our meaningful use services

We perform a variety of services to assist you in achieving the objectives of your meaningful use compliance program.

Readiness assessment. This assessment is designed to analyze the current situation, including operational and quality reporting needs, implementation timing and compliance, impact calculations for noncompliance, existing systems and plans, and strategic planning. This project results in opportunities for improvement and includes the creation of a strategic compliance road map.
Meaningful use (MU) audit. Audit activity directed by the Centers for Medicare & Medicaid Services (CMS) is expected to increase, with in-depth reviews occurring both before and after incentive payments are made. Exposure to audits continues for six years after the attestation date. Based on audit results, incentive payments may be recouped, and CMS may pursue additional legal measures if fraudulent activity is suspected.

The RSM meaningful use audit will provide an independent assessment of the book of evidence and audit response preparedness of the organization, regardless of your place on the meaningful use continuum.

Your organization’s readiness processes will generally include the following process steps:

- Create book of evidence and define objectives
- Create guiding principles and tracking tools
- Identify key stakeholders
- Conduct mock audit
- Process improvement based on results, corrective action

Dedicated to your needs

Quality deliverables. We’re committed to providing reliable solutions to your meaningful use needs based on our up-to-date knowledge of compliance issues, regulatory changes and industry best practices. Because we work closely on audit and compliance engagements, we understand what auditors look for and can tailor our approach to meet those expectations.

Breadth and depth of experience. We serve a wide variety of hospital and medical group clients, and through the broad array of engagements we have completed, we have a holistic understanding of how organizations work, interrelations of organizational components and best practices. Our clinical knowledge in interpreting regulations and guiding facilities in the successful implementation of external regulatory requirements is central to each meaningful use project.

Cost effectiveness. Our consultants work with you to determine the most cost-effective level of service for your needs, whether it’s an informal calculation of financial impact or a comprehensive, executed compliance road map.

Experience the power of being understood

Understanding is the key to service. Understanding your industry, understanding your goals, understanding where you are and how to help you get where you want to be. That’s our commitment to every client on every engagement—to deliver the power of being understood.

Our professionals can assist in developing the complete readiness program or can provide the independent review needed through the completion of the mock audit.

Electronic health records selection and implementation services. We can assist in meeting your technology requirements through software selection, implementation assistance and project management. In addition to these core technology support functions, RSM can assist in optimizing the applications and enhancing management vision through the creation of strategic dashboards and business intelligence analytics.

Business process improvement services. We can guide you in redesigning roles, responsibilities and workflows as needed in both clinical and quality reporting operations in order to optimize use of the required meaningful use analytics and achieve your strategic compliance road map.