At RSM, we understand the importance of person-centered thinking, care and planning. For many department of health and human services (HHS) agencies, managing the application and disbursement processes is a manual, labor-intensive process. Legacy systems consist of multiple jurisdictions, with varying requirements across jurisdictions or counties not integrated to provide a holistic view of the application and historical information about the individual.

RSM’s HHS Case Management Accelerator provides a multiagency and multiprocess approach under a single platform with a common data storage platform. Multiple state agencies can manage the intake, application process and approval phases of each case, with increased visibility into the other phases, with different processes for each agency. Agency administrators can see what applications are being processed and what applications have been approved and are awaiting disbursement to each individual or family. Real-time reporting and access is provided to key departments, such as case managers, as well as the HHS processing and information technology staff.